

# SERVICES COMMITMENT WITH A CAT CVA KEEPS TIME ON YOUR SIDE.



**GETTING YOU  
BACK TO WORK.**

Call or click today  
800-333-5993 | [www.altorfer.com](http://www.altorfer.com)

# GET STARTED TODAY WITH YOUR **CAT DEALER**

Customer Value Agreements deliver a new tier of healthy machine ownership. It's not just protection, It's an edge to save on repairs and costs and maximize your machine performance. When you add in the conveniences of delivered parts and a single payment, you get ownership efficiencies like never before. That's a CVA.

With a variety of options and flexible elements, the best next step is to work with you Cat dealer. They can talk through the factors that are unique to your operation and recommend the best solution for you. Visit [Cat.com/myCVA](http://Cat.com/myCVA) for more information or contact you dealer for more information about how CVAs keep your equipment easy to own and ready to work.

## WHICH CVA IS BEST FOR YOU?

| TERMS   |  | BASIC                           | PREMIUM   | M & R                                      |
|---|--|---------------------------------|---|--|
|   |  | Planned maintenance (PM) parts  | PM parts and labor + protection                               | Maintenance and Repair                     |
| <b>HASSLE-FREE OWNERSHIP &amp; MAINTENANCE</b>        | Helpful advice on equipment and operations   |                                 | ✓   | ✓  |
|   | Cat® genuine parts, delivered on time to your location   | ✓                               | ✓   | ✓  |
|   | Cat fluids   | Recommended                     | ✓   | ✓  |
|   | Trained dealer labor   |                                 | ✓   | ✓  |
| <b>PEACE OF MIND FROM EQUIPMENT HEALTH MANAGEMENT</b> | Easy access through VisionLink® to monitor machine hours, location and key health alerts, and inspection results through Cat Inspect | ✓                               | ✓   | ✓  |
|   | Inspections  |                                 | Planned maintenance (PM) inspections                          | Planned maintenance (PM) inspections       |
|   | Fluid health and asset monitoring  | Fluid health                    | Fluid health  | Fluid health                               |
| <b>INCLUSIONS</b>                                     | Filters  | ✓                               | ✓   | ✓  |
|   | SOS  | ✓                               | ✓   | ✓  |
|   | Fluids   |                                 | ✓   | ✓  |
|   | Labor  |                                 | ✓   | ✓  |
|   | Product Link Install/Repairs   | ✓                               | ✓   | ✓  |
|   | Vision Link Subscription   | ✓                               | ✓   | ✓  |
|   | Travel & Mileage   |                                 | ✓   | ✓  |
|   | Maintenance Parts  |                                 |   | ✓  |
|   | Repair Parts   |                                 |   | ✓  |
|   | Major Components   |                                 |   | ✓  |
|   | Rebuilds   |                                 |   | Optional                                   |
|   | Wear Components  |                                 |   | Optional                                   |
|   | Condition Monitoring   | ✓                               | ✓   | ✓  |
|   | Parts Availability Guarantee   | ✓                               | ✓   | ✓  |
|   | Service Response Guarantee   |                                 | ✓   | ✓  |
| <b>BILLING OPTIONS</b>                                |  | Pay per Service<br>Pay Up Front | Pay per Service<br>Pay Up Front<br>Hourly, Monthly, Quarterly | Pay Up Front<br>Hourly, Monthly, Quarterly |

### HASSLE-FREE OWNERSHIP

CVAs bring together dealer advice, easy parts acquisition, plus options for flexible payment terms.

### HASSLE-FREE MAINTENANCE

Getting the right Genuine Cat Parts delivered to the right place at the right time makes it easier for maintenance to get done. Service options are flexible to meet your needs.

### SECURITY OF EXPERT DEALER SUPPORT

Cat CVAs are customized plans that offer preventive maintenance with Genuine Cat Parts. If you need trained technician assistance, there are options for that too!

### PEACE OF MIND FROM EQUIPMENT HEALTH MANAGEMENT

You get easy access to monitoring tools with a Cat CVA. Digital tools give you the ability to access important operating parameters for your business anywhere you have an internet connection.

# SERVICE INTERVALS MORE THAN JUST AN OIL CHANGE

## PM1 PERFORMED EVERY 250 HOURS\*

| SERVICE PERFORMED  | MAINTENANCE | S•O•S  |
|--|-------------|--------|
| ENGINE OIL AND FILTER                                    | CHANGE      | SAMPLE |
| PRIMARY AND SECONDARY FUEL FILTERS - WATER / FUEL FILTER | CHANGE      |        |
| TECHNICAL ANALYSIS LEVEL 1 (TA-1) - VISUAL INSPECTION    | COMPLETE    |        |

## PM2 PERFORMED EVERY 500 HOURS\*

| SERVICE PERFORMED  | MAINTENANCE | S•O•S    |
|--|-------------|----------|
| ENGINE OIL AND FILTER  | CHANGE      | SAMPLE   |
| PRIMARY AND SECONDARY FUEL FILTERS - WATER / FUEL FILTER                               | CHANGE      |          |
| > HYDRAULIC OIL  |             | > SAMPLE |
| > HYDRAULIC OIL FILTER (EXCEPT IN HEX)   | > CHANGE    |          |
| > FINAL DRIVE / DIFFERENTIAL / HEX SWING DRIVE / MG TANDEM DRIVE / MG CIRCLE DRIVE OIL |             | > SAMPLE |
| > TRANSMISSION OIL FILTER  | > CHANGE    |          |
| > TRANSMISSION OIL   |             | > SAMPLE |
| TECHNICAL ANALYSIS LEVEL 1 (TA-1) - VISUAL INSPECTION                                  | COMPLETE    |          |

## PM3 PERFORMED EVERY 1000 HOURS\*

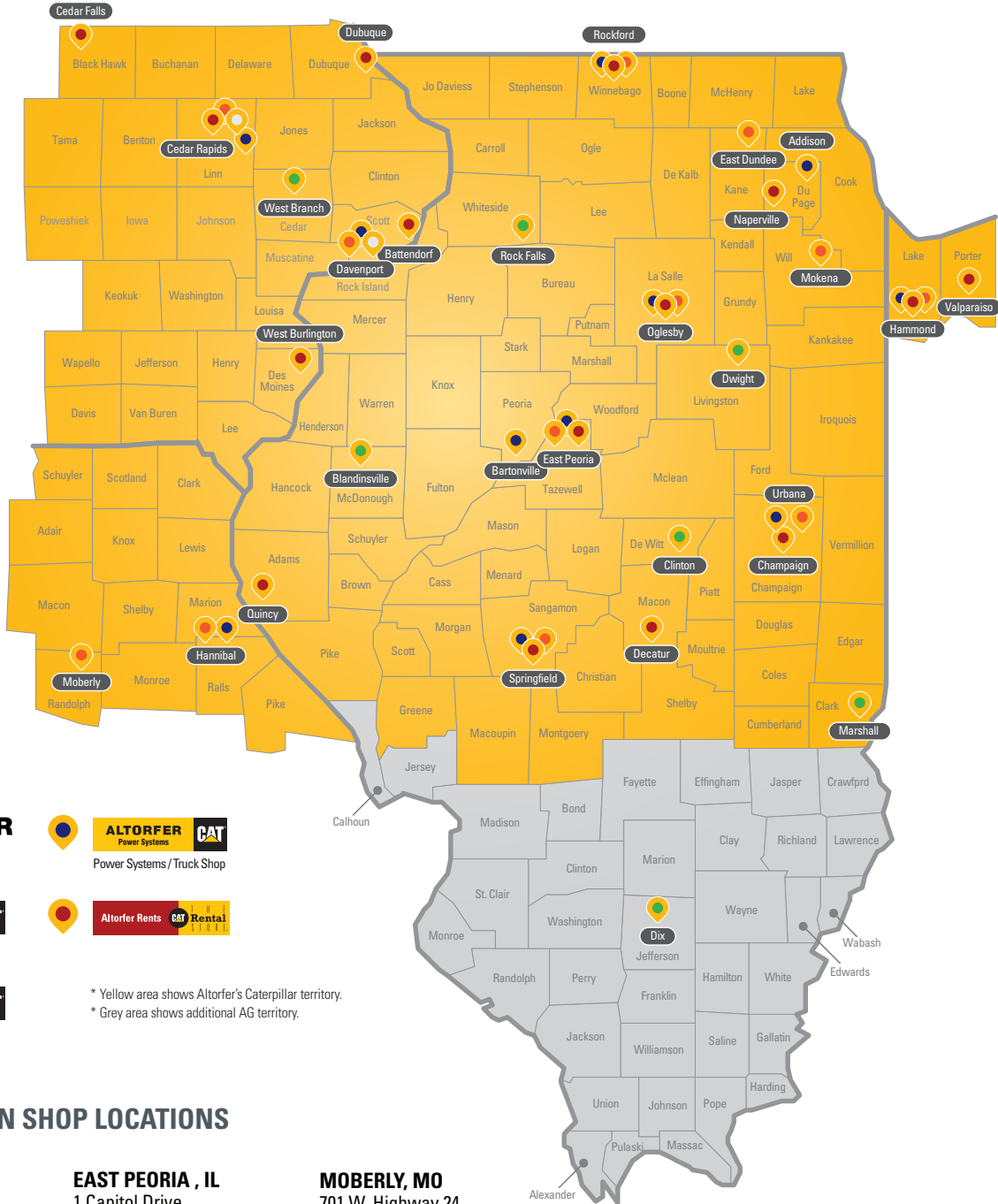
| SERVICE PERFORMED  | MAINTENANCE | S•O•S    |
|--|-------------|----------|
| ENGINE OIL AND FILTER  | CHANGE      | SAMPLE   |
| PRIMARY AND SECONDARY FUEL FILTERS - WATER / FUEL FILTER           | CHANGE      |          |
| FINAL DRIVE / DIFFERENTIAL / MG TANDEM DRIVE / MG CIRCLE DRIVE OIL |             | SAMPLE   |
| HYDRAULIC OIL  |             | SAMPLE   |
| HYDRAULIC OIL FILTER (EXCEPT IN HEX)                               | CHANGE      |          |
| TRANSMISSION OIL FILTER  | CHANGE      |          |
| > TRANSMISSION OIL   | > CHANGE    | SAMPLE   |
| > COOLANT II   |             | > SAMPLE |
| > HEX SWING DRIVE  | > CHANGE    | SAMPLE   |
| TECHNICAL ANALYSIS LEVEL 1 (TA-1) - VISUAL INSPECTION              | COMPLETE    |          |

## PM4 PERFORMED EVERY 2000 HOURS\*

| SERVICE PERFORMED  | MAINTENANCE | S•O•S  |
|--|-------------|--------|
| ENGINE OIL AND FILTER  | CHANGE      | SAMPLE |
| PRIMARY AND SECONDARY FUEL FILTERS - WATER / FUEL FILTER                               | CHANGE      |        |
| COOLANT II   |             | SAMPLE |
| TRANSMISSION OIL AND FILTER  | CHANGE      | SAMPLE |
| HYDRAULIC OIL FILTER (EXCEPT IN HEX)   | CHANGE      |        |
| > HYDRAULIC OIL  | > CHANGE    | SAMPLE |
| > FINAL DRIVE / DIFFERENTIAL / HEX SWING DRIVE / MG TANDEM DRIVE / MG CIRCLE DRIVE OIL | > CHANGE    | SAMPLE |
| TECHNICAL ANALYSIS LEVEL 1 (TA-1) - VISUAL INSPECTION                                  | COMPLETE    |        |

\* PM intervals listed are only guidelines. Refer to each machine's operation and maintenance manual for specific requirements. A "common repair" is defined as one typically requiring 12 labor hours or less. > Notes added services to each plan.

# ALTORFER CAT TERRITORY



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AG PRODUCTS

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Construction

**ALTORFER** **CAT**  
Lift Trucks

**ALTORFER** **CAT**  
Power Systems / Truck Shop

**Altorfer Rents** **CAT** **Rental**

\* Yellow area shows Altorfer's Caterpillar territory.  
\* Grey area shows additional AG territory.

## CONSTRUCTION SHOP LOCATIONS

**CEDAR RAPIDS, IA**  
2600 6th St. S.W.  
Cedar Rapids, IA 52404  
**(319) 365-0551**

**EAST PEORIA, IL**  
1 Capitol Drive  
East Peoria, IL 61611  
**(309) 694-1234**

**MOBERLY, MO**  
701 W. Highway 24  
Moberly, MO 65270  
**(660) 263-8200**

**DAVENPORT, IA**  
4712 Buckeye St  
Davenport, IA 52802  
**(563) 324-1935**

**HAMMOND, IN**  
6400 Indianapolis Blvd  
Hammond, IN 46320  
**(219) 932-6600**

**MOKENA, IL**  
19001 South 88th Avenue  
Mokena, IL 60448  
**(708) 326-5600**

**ROCKFORD, IL**  
5055 S Main St  
Rockford, IL 61102  
**(815) 965-8631**

**URBANA, IL**  
1519 West Kenyon Rd  
Urbana, IL 61801  
**(217) 359-1671**

**EAST DUNDEE, IL**  
1030 East Main Street  
East Dundee, IL 60118  
**(847) 649-2199**

**HANNIBAL, MO**  
3520 Moberly  
Hannibal, MO 63401  
**(573) 221-8600**

**OGLESBY, IL**  
590 Mayers Ave  
Oglesby, IL 61348  
**(815) 883-3336**

**SPRINGFIELD, IL**  
4949 International Parkway  
Springfield, IL 62711  
**(217) 529-5541**

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